

Payment Terms and Conditions of Letting.

These Conditions form the basis of your contract with us so please read them carefully. Nothing in these Conditions affects your normal statutory rights.

1. The allocated apartment will be put on hold for 5 days from date of email agreement. A deposit will be required to be transferred during this period. When a deposit is received we will email confirmation and a Letting Form which you should complete and return to us via email.
2. Please note that the Initial Deposit is ONLY refundable if you cancel within 90 days of receiving our written confirmation to you. NOTE: Your deposit if cancelled outside the 90 days is Non refundable .
3. The contract between us will only be formed when we receive the deposit and send you our confirmation and is subject to these payment terms and conditions.
4. We reserve the right to refuse any Letting prior to the issue of our written confirmation. If we do this we will promptly refund any money you have paid to us.
5. You should carefully check the details of our confirmation and inform us immediately of any errors or omissions.
6. If we cancel or amend your Letting We would not expect to have to make any changes, but sometimes problems occur and we do have to make alterations or, very occasionally, cancel. If this does happen, we will contact you as soon as is reasonably practical and inform you of the cancellation or the change to your Letting, and, if it is necessary, we will refund the balance of any money you have paid to us.
7. You agree to ensure that each member of your party is covered by comprehensive travel insurance (including cancellation, flight delays, loss and damage to baggage and other property) and health insurance (including evacuation and repatriation coverage).